



SERVICE FEES TO BE ASSESSED

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Effective January 1, 2021, the City of St. Joseph will begin assessing debit and credit card fees for payments.

Until this point, the city has been absorbing additional fees charged by software companies when customers made online payments. The practice of collecting these fees is typical for online payments and is usually paid by the customer at the time of the transaction. The city is expected to save approximately \$400,000 annually by assessing the customer these service fees. City Manager Gary Edwards stated, "We have an obligation to be fiscally responsible with the budget and \$400,000 is a significant amount that can be better utilized in service areas as opposed to paying fees that typically are paid by the customer."

Customers who are paying their sewer bills will see a 4% assessment when paying their bill online via a credit or debit card as well as automated phone payments. All other transactions, such as business licenses and permits, paid online will see a 3% assessment.

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